MIHP Enhanced Services with Refugee Families

Understanding FY 25 changes for Medicaid reimbursement

Summary of Changes

- Enhanced services are available to all MIHP beneficiaries receiving services on or after October 1, 2024.
- Maternity Outpatient Medical Services (MOMS) beneficiaries are eligible for ALL enhanced services provided before delivery.

Care Coordination



Complex Visits

What is covered?

- Communicating with a community resource, medical provider, or other partner.
- Researching information to support the family's care, doing a case conference, or engaging in reflective supervision about a specific family.
- Nine visits per 12-month period lasting at least 60 minutes.
- In-person, telehealth (audiovisual) or telephone-only visits.

How can it be used to support refugee families?

- To coordinate local interpretation or translation services for a family.
- To identify culturally appropriate medical providers.
- To coordinate with refugee resettlement agencies about a family's needs, such as housing, transportation, health care, etc.
- To coordinate with Medicaid Health Plans and local Michigan Department of Health & Human Services offices about insurance access.
- To be compensated for services typically identified as a non-billable visit, such as brief drop-in visits to offer resources to the family.
- To explore topics with refugee families that may require additional time, such as trauma-related support or discussing cultural practices around childbirth, infant sleep, and child rearing.
- To ensure interpretation services during visits, which often lengthens visit length.

For more information: MIHP Enhanced Services: Guidance and Frequently Asked Questions.

MPHI® Center for Healthy Communities

THE CENTER FOR QUALITY FAMILY SUPPORT *Your Partner in Excellence*

MDHHS Michigan Department of Health & Human Services | Maternal Infant Health Program

The Michigan Department of Health and Human Services (MDHHS) does not discriminate against any individual or group on the basis of race, national origin, color, sex, disability, religion, age, height, weight, familial status, partisan considerations, or genetic information. Sex-based discrimination includes, but is not limited to, discrimination based on sexual orientation, gender identity, gender expression, sex characteristics, and pregnancy.

MDHHS-Pub-2048 (11-24)