THE CENTER FOR
QUALITY FAMILY SUPPORT

Your Partner in Excellence

2025 ANNUAL REPORT

MPHI®

About CQFS

The Center for Quality Family Support (CQFS) was established to provide training, technical assistance and implementation support for maternal, infant & early childhood home visiting programs. The Center's mission is to deliver empowering & compassionate support to home visiting providers resulting in high quality family support services.

Our GOALS are to:

- Strengthen home visiting programs to achieve high quality implementation and improve outcomes for families
- Provide access to personalized relationship-based program support
- Develop and inform the home visiting work force
- Serve as the State Office for Michigan Healthy Families America® and Parents as Teachers programs
- Develop and maintain a system of support for home visiting programs who are serving refugee families with young children.



Meet Our Team

The CQFS team is full of people passionate about the work that they do. They have a strong conviction and belief in the power of home visiting and are committed to providing support to enhance and improve service delivery.



Alyce Hernandez



Angie Pearcy



Brandi Alexander-Bayes



Christine Zimmerman



Cynthia Zagar



Eli Wickline



Grace Weatherbee



Kelly Uhlmann



Kim Harris



Sarah Birch



Stormie Drake



Theresa Floyd



Tricia Drenth

Vision

Michigan home visiting programs are well prepared and empowered in their work to provide all expectant families, and families with young children, the best support possible, contributing to positive outcomes.

A range of projects support us in achieving that vision.

Our Projects

Healthy Families Michigan™

Refugee Systems of Care

Professional Development

parents as teachers®
Michigan State Office

2025 Was...

2025 brought new challenges, learnings, experiences and opportunities for the Center for Quality Family Support team. Success is dependent on responding to the everchanging landscape and paying attention to the numerous variables that impact the system. Each day staff worked to be responsive to clients and project progress while being nimble in an unpredictable climate.



This year, the Center for Quality Family Support team navigated a year marked by both complexity and meaningful progress. Amid evolving system demands, policy shifts, and changing expectations , the team remained steadfast in its commitment to strengthening and addressing family-centered practices. Through collaboration, adaptability, and a shared focus on our mission and values, staff worked to ensure that system needs were acknowledged and responded to. Based on the learnings over the year, the team will be using three organizing themes over the next year to guide their approaches:

- Deepening Practice
- Forward Thinking
- Partnering in More Meaningful Ways

Healthy Families Michigan™

Healthy Families America model and quality assurance specialists are deeply committed to understanding and responding to each of the 11 affiliates' unique needs, strengths and challenges. Through guidance, consultation, training and targeted coaching, the specialists ensure that affiliates are prepared to implement the model with fidelity.

How Fidelity Happens



17 Education and Training Opportunities

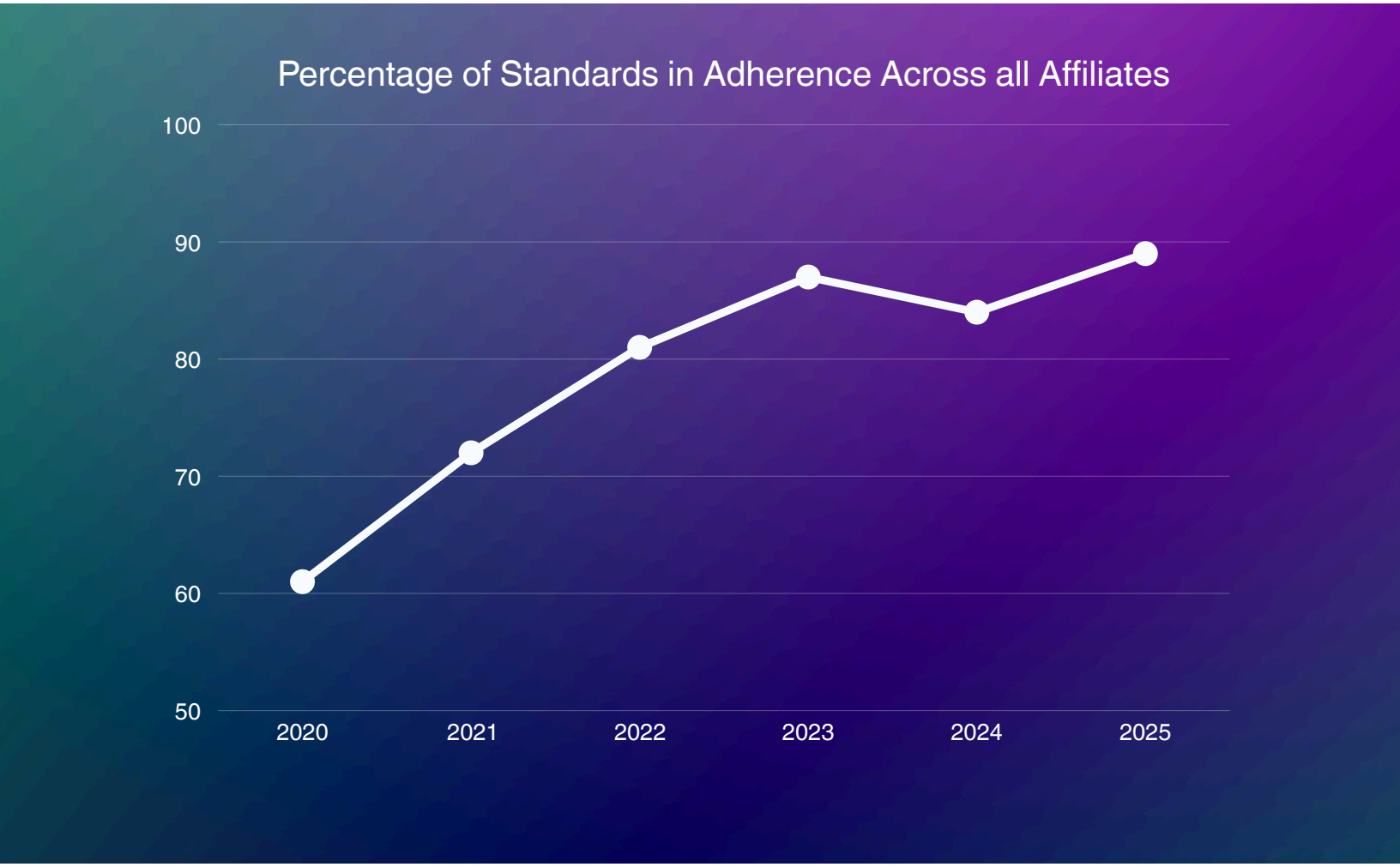


11 Quality Assurance Visits



80 Coaching Sessions

Healthy Families Michigan™



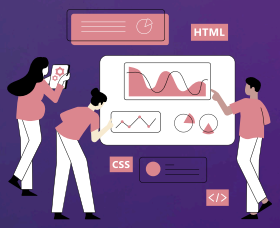
Michigan's Central Administration was established in 2020 to provide training, coaching, quality assurance and quality improvement to the Healthy Families Michigan affiliates with the intent to advance and maintain fidelity to the Healthy Families America model. The graph above reflects the commitment to the intent, showing the percentage of standards that were found in adherence over the last six years.

Healthy Families Michigan™

parents as teachers
Michigan State Office

Through a wide range of supportive activities, the Parents as Teachers model specialists respond to the needs that the PAT affiliates have in implementing successful home visiting services. Individualized feedback and input provide program staff with timely answers to questions. Healthy outcomes happen for families when model standards are consistently met.

How Fidelity Happens



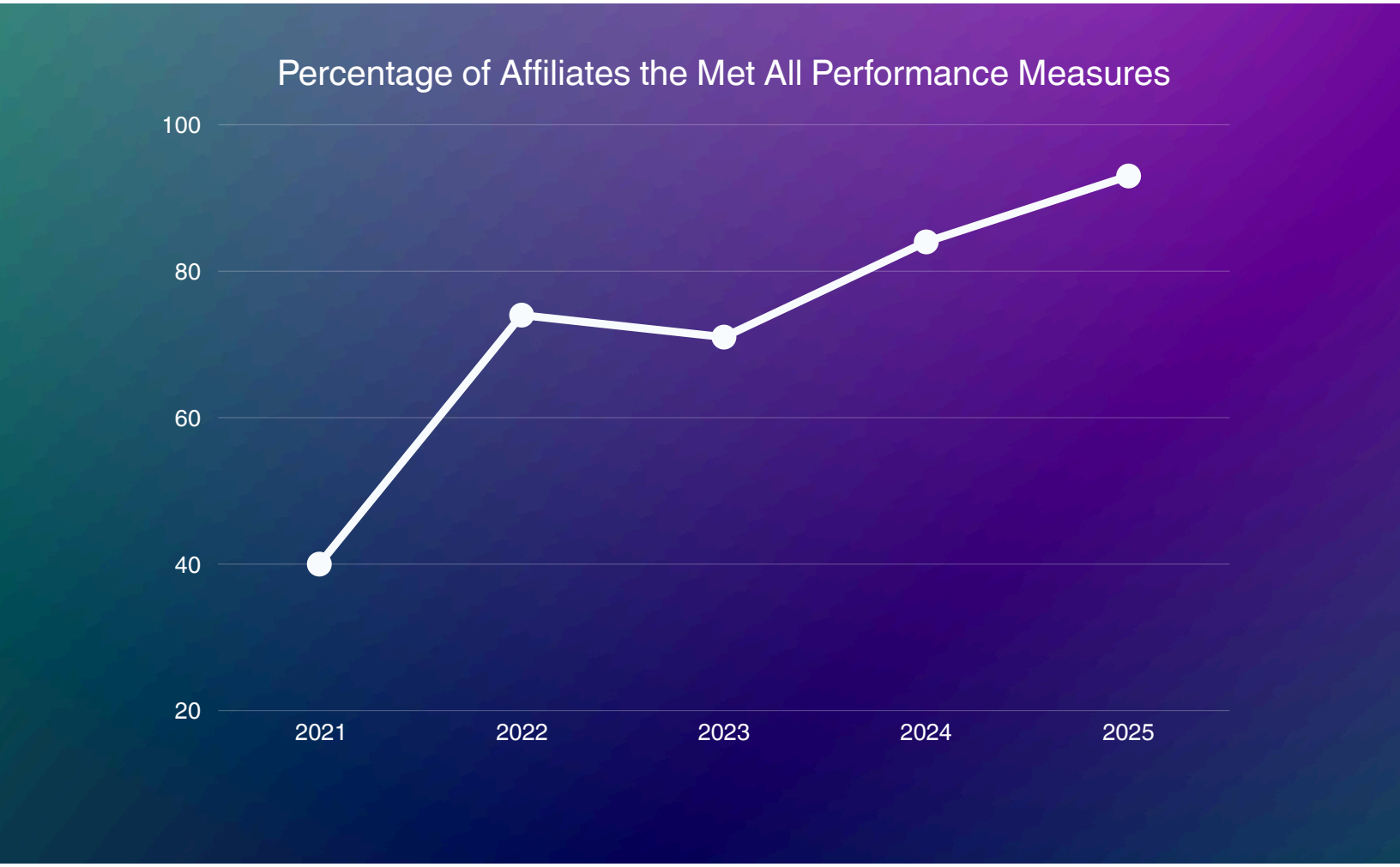
15 Education and Training Opportunities



10 Quality Assurance Activities



72 Coaching Sessions



In 2018 MPHI was designated as the State Office for PAT. Through similar means as the Central Administration, the State Office is charged with support and oversite of model expectations. State Office staff monitor annual reporting of adherence to these expectations. The graph above illustrates the State Office's success in supporting model fidelity between 2000 and 2025. In this most recent program year, 93 percent of all Michigan affiliates met all PAT required performance measures.

Refugee Systems of Care

The Refugee Systems of Care (RSoC) project has evolved immensely since its inception in 2023. The project is designed to establish a cross professional system of support for home visitors and care managers working with newcomer families. In 2025, significant development occurred as the team learned all about the needs of the providers in Michigan and developed initial plans to be responsive.

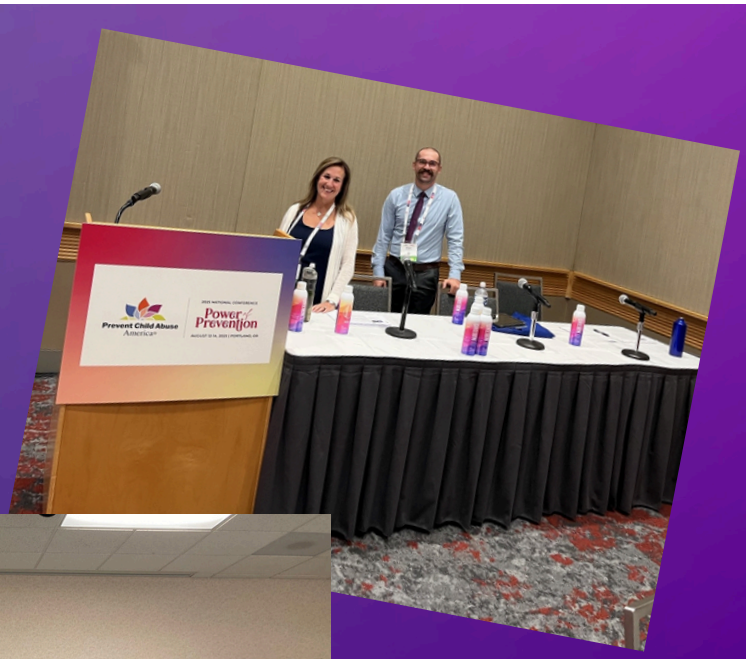
December	January	March	April
Published Literature Review	Safe Sleep Presentation	Published Environmental Scan	Visioning with Invested Partners

July	August	September	Reach
Established Advisory Council	National Conference Presentation	Published Needs Assessment	289 Individuals 163 Unique Programs

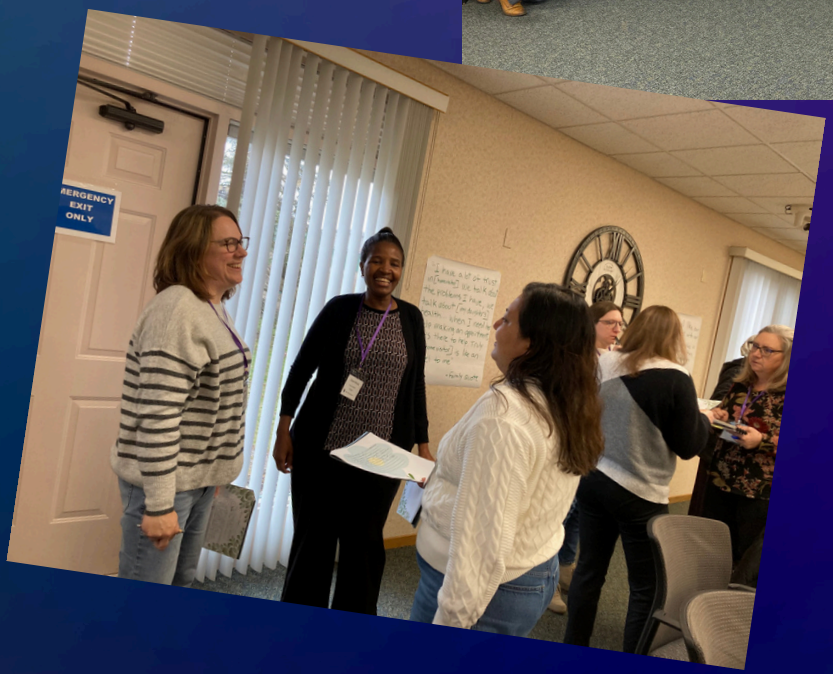
System development is strategic and takes time. Laying the groundwork by asking questions to learn about the current state of the system, what the needs of the system are, and what those who are a part of the system envision it to be are critical for long-term success.

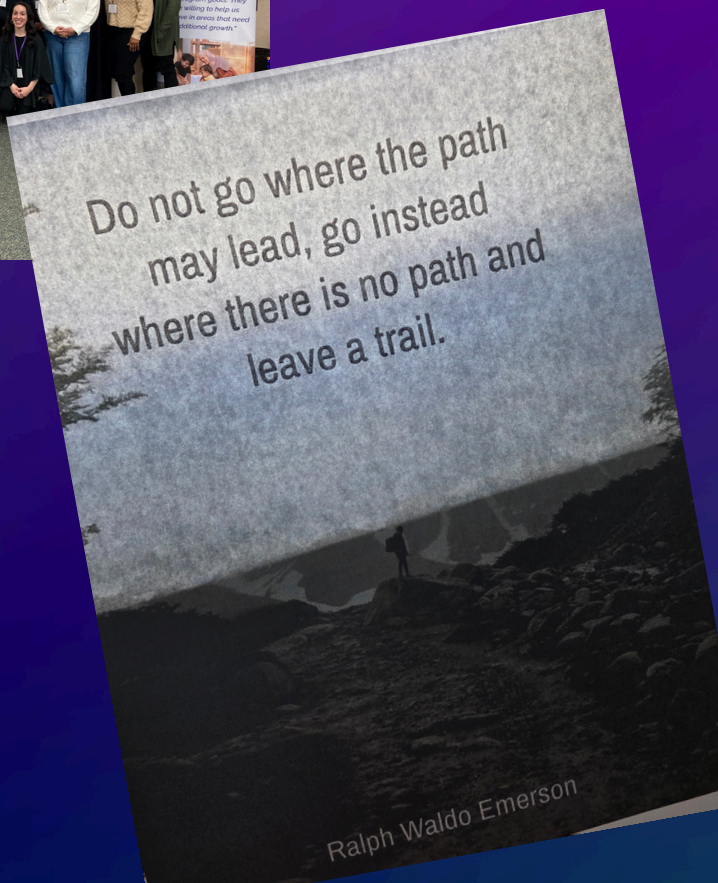
Refugee Systems of Care





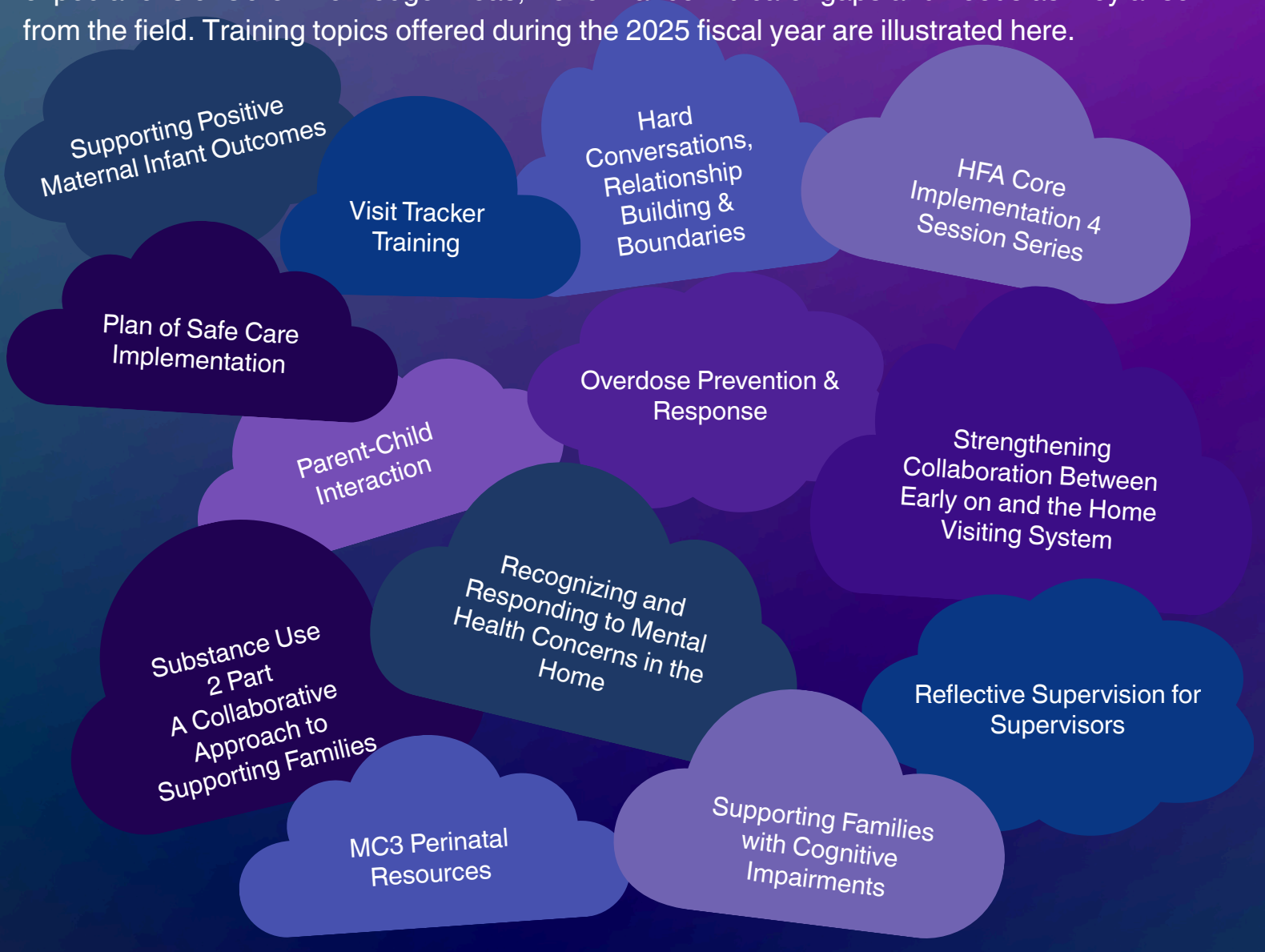






Professional Development

One of the CQFS projects that has grown and evolved extensively is the Professional Development project. Public Act 291 of 2012 requires that all home visiting providers are competent, well trained and prepared to do their jobs. Michigan Department of Health and Human Services Home Visiting Section has a committed investment to ensure home visitors have access to training that keeps them current with the ever evolving landscape. The Professional Development team is required to ensure that trainings are offered to meet the expectations of Core Knowledge Areas, Performance Indicator gaps and needs as they arise from the field. Training topics offered during the 2025 fiscal year are illustrated here.



Michigan Healthy Families and Parents as Teachers Advisory Council

The Advisory Council provides advice, council and support for planning activities, policy development, sustainability, and advocacy for the development and maintenance of the Michigan HFA and PAT state systems.

The 2025 Advisory Council

We are grateful for their commitment and contributions to our work!

Brandi Fisher
Michigan Department of Lifelong Education, Advancement, and Potential

Denise Price
Kalamazoo Health Department

Elan Bridges
Kalamazoo Health Department

Hannah Mackie
Healthy Families Parent

Karen Lezan
Kent Intermediate School District

Kaylee Ruthruff
Parents as Teachers Parent

Lisa Burmeister
District Health Department #10

Maggie Holland
Marquette County Health Department

Melissa Dansereau
Labor and Economic Opportunity

Patrick Conley
Berrien RESA

Rachel Denis
Eastern Upper Peninsula ISD

Rich VanTol
Bay Arenac ISD

Rita Trinklein
Michigan Department of Health and Human Services

Rosa Davis
Saginaw Intermediate School District

Samantha Brado
District Health Department #10

Jeneyah McDonald
Genesee Intermediate School District